



Flood Relief FUNDING INFORMATION AND RESOURCES

Updated: 14 Feb 2023



Table 1 –Funds

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Table 1 – Flood Relief Funds



Funder	Fund Details	Total Fund	Funding Level	Fund Dates	Region	Website
Auckland Council	<p>Auckland Council Relief Fund 1 million from central govt alongside donations from public and corporates.</p> <ul style="list-style-type: none"> Fund is for Aucklanders who are experiencing hardship and because of flooding and landslips. Applications can be for things like rubbish clean up, insurance excesses, minor property and vehicle damage, appliance repairs or replacement, food and clothing and bedding support not met by other sources. 	\$1.3million		<i>Closes 27 Feb 2023 (or until fund is fully allocated)</i>	Tamaki Makaurau	Auckland Council-ACRF
Sky City Trust	<p>Awhi Emergency Response Fund</p> <ul style="list-style-type: none"> For disbursement to organisations that are directly supporting the community in post storm recovery 	\$100,000	Max \$10,000	3 - 17 th Feb 2023	Far North through to the Bombay Hills	Sky City Trust-AERF
Aktive Auckland	<p>Tāmaki Makaurau Weather Event Emergency Relief Fund</p> <ul style="list-style-type: none"> The purpose of the Tāmaki Makaurau Weather Event Emergency Relief Fund is to support not for profit organisations in Tāmaki 		\$2,500	Closes 24 th Feb.	Tāmaki Makaurau	Aktive

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ASB	<p>Makaurau that exist to provide sport and recreation opportunities to Aucklanders.</p> <ul style="list-style-type: none"> Eligible organisations will be considered for a grant of up to \$2,500 to support costs incurred or anticipated to be incurred that can be directly attributed to the recent weather-related events in Tāmaki Makaurau during the period from 1700 Friday 27 January 2023 to 1700 Friday 24 February 2023. <p>Extreme weather and flooding support</p> <ul style="list-style-type: none"> Flood relief payment for customers with red/yellow stickered houses. Business customers with a main account with ASB , turn over less than \$2million a year and based in a region where there was a state of emergency could be considered. 		\$2,000 one off payment		Areas impacted through State of emergency	ASB-flooding support
Westpac	<p>Westpac small Business Flood Relief Grant</p> <ul style="list-style-type: none"> \$2,500 in cash grants to eligible small businesses affected by flooding in the upper North Island 	\$1million Fund	\$2,500	Closes 24 th Feb or when funding is fully allocated	Areas impacted through State of emergency	Westpac-Flood Relief Grant

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Catalytic Foundation	<p>in 2023</p> <ul style="list-style-type: none"> Assistance to families who have been affected by floods and experiencing financial hardship. Provide backpacks with lunch boxes, drink bottles and educational resources and necessary digital devices 					Catalytic Foundation

Table 2: NZ Government Support



Agency	Details	Website / Contact details
Work and Income	<p>Civil Defence Payments</p> <p>Civil Defence Payments are available for people who have been affected by the flooding. You don't have to be on a benefit to qualify for a Civil Defence Payment, and non-residents may be eligible. In most cases it doesn't matter what your income is or what assets you have.</p> <p>These can help with:</p> <ul style="list-style-type: none"> • emergency food, clothing and bedding if yours has been damaged or destroyed. • accommodation costs if you have been evacuated and are staying in accommodation such as a motel, hotel or temporary rental accommodation. • loss of income due to an inability to work caused by the flooding. • A payment if you have evacuees staying with you in places such as a private home, marae or community centres. 	<p>Work and Income Civil Defence payment</p> <p>Call Work and Income on 0800 400 100 for more information</p>
Work and Income	<p>Support and assistance is available if you've been directly affected by the flooding in Auckland. In emergencies, Work and Income can help with costs if you don't have any other way of paying.</p> <p>Can help with:</p> <ul style="list-style-type: none"> • medical costs • bedding • food • power bills • repairs or replacing appliances • costs if you've had to leave your home • loss of income because you can't work. <p>Work and Income also provides other help such as benefits and help with paying your housing costs. Everyone's situation is different, so what you qualify for will depend on your situation.</p>	<p>Work and Income</p> <p>Call on 0800 400 100 for help with emergency costs:</p>

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Agency	Details	Website / Contact details
MSD	<p>\$11.5million community support funding</p> <p>The fund will provide:</p> <ul style="list-style-type: none"> • \$4 million for providers to ensure they can meet increased demand and support wellbeing of their staff and volunteers due to flooding and the cyclone. • \$1 million to replenish stocks at food banks currently experiencing high demand • \$2 million of grants for community groups to support flood response • \$4 million expansion of the scope of Community Connectors to support Auckland and impacted regions' flood response efforts • \$500,000 ring fenced funding to respond to the needs of disabled people 	<p>https://www.rnz.co.nz/news/national/484175/cyclone-gabrielle-government-announces-11-point-5m-community-support-funding</p> <p><i>Note: Will be updated when further information becomes available</i></p>
MBIE	<p>\$5 million Business Support Package</p> <p>The Government is providing a \$5 million package of emergency support to help businesses significantly affected by the recent flooding in Auckland.</p> <p>This includes:</p> <ul style="list-style-type: none"> • \$3 million for flood recovery payments to help significantly affected businesses • \$1 million for mental wellbeing support through a boost to the First Steps programme • \$1 million for small business advice focussed on business continuity and resilience • Inland Revenue will also waive penalties for late payments for Auckland, Northland, the Bay of Plenty, Thames/Coromandel and Waikato <p>The money will be delivered through the Auckland Business Chamber, the EMA, Whāriki and the Pacific Business Trust. Right now, you can access First Steps, the Business Helpline on 0800 500 362 and join the online Business Community for free information, support and links to useful information.</p>	<p>https://www.beehive.govt.nz/release/5-million-support-package-flood-affected-auckland-businesses</p> <p><i>Note: Will be updated when further information becomes available</i></p>

Table 3 – Flood Relief Information and Resources



Organisation	Support	Website / Contact details
Auckland Emergency Management	<p>Information / website</p> <p>Auckland Emergency Management – website with an overview of help and support that is being offered for flood relief. Includes following information:</p> <ul style="list-style-type: none"> • Info on the clean up • Civil Defence centres and community support hubs • General support available • Reporting an issue • Building assessments • Insurance and lodging a claim • Transport , traffic and travel • Cleaning your home and disposing of waste • Water supply and wastewater • Returning to work or school • How you can help 	<p>Auckland Emergency Management</p>
Turuki	<p>Flood Response Team – to help by:</p> <ul style="list-style-type: none"> • Assisting with accommodation • Support with getting Civil defence and MSD payment • Organise medication • Nurses and GPs for medical consultations 	<p>Call Flood Response team on 0800 887 854.</p>
Mental Health Foundation	<p>Wellbeing – information and advice</p>	<p>Mental Health Foundation</p>

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Organisation	Support	Website / Contact details
Kidshealth	<p>Support for Children</p> <p>The importance of explaining what is going on to children – talking to them and listening to them</p>	<p>Find good tips here: Kidshealth-support for children</p>
South Seas Healthcare	<p>Immediate Flood Relief - Wellbeing Support</p>	<p>South Seas Healthcare is based in Otara, South Auckland and is available to provide immediate wellbeing and food support.</p> <p>Call the South Seas team on 0800 31 13 31.</p> <p>South Seas Facebook page</p>
Pacific Regional Coordination Hub (PaRCH)	<p>Available to provide welfare, accommodation and medication support</p> <p>Staffed by Pacific language speakers</p> <p>Can provide assistance regardless of your residency status</p>	<p>You can reach the team directly on 0800 727 240.</p> <p>Open from 8am – 8pm</p>
Siaola Vahefonua Tonga Methodist Mission	<p>Siaola is available to provide food and shelter for people affected by the flooding event.</p>	<p>If you need help, call on freephone 0800 SIAOLA (0800 742 652).</p> <p>Siaola Community Hub address: 636 Great South Road, Ellerslie, Auckland.</p>

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Pasifika Futures Ltd	Pasifika Futures Ltd is the Whānau Ora Commissioning Agency for Pacific families, providing support across NZ through their partners. They will be able to connect you with one of their partners to provide immediate relief support.	By calling 0800 ETURERE, the Pasifika Futures team will be able to connect you with one of our partners to provide immediate relief support.
The Fono Feleoko Food Hub	Provides food and welfare support to Pacific families	Fon Feleoko Food Hub 0800 FONO4U (0800 366 648)
The Village Community Services Trust	The Village Trust provides food parcels to Auckland families in need of food support.	021 845 535 (Alena) Village CST
CIDANZ (Cook Island Development Agency New Zealand)	Providing information and support – prioritising families who have been directly impacted by the Floods Please complete help form to access services	CIDANZ Anthony 027 303 1832 Sean 027 310 3675 help@cidanz.co.nz
Kiwibank	Financial Relief Options and information - Support for customers impacted by flooding with financial relief options. Website includes information on some of the ways they might be able to help ease some of the financial pressure people may be experiencing. The exact support they can offer you will depend on personal circumstances and if people meet the eligibility criteria.	Kiwibank-financial relief options & info

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Organisation	Support	Website / Contact details
HuiE!	Funding Support Help with completing relief funding applications for community groups (not individuals) in Auckland	HuiE!-funding support
Mummies in need	Mummy's In Need have compiled a community flood response to support whānau in need of help. To get support, donate items or offer practical support follow the contact details below.	Mummies in Need 021 1761671
Visonwest	Visionwest Flood Support Coordination Hub: As well as directly providing: <ul style="list-style-type: none"> • food support • financial guidance 	Visionwest Flood Support 0800 990 026 whanaucentre@visionwest.org.nz
Ranui Baptist Church	Community Hub – temporary accommodation and meals	464 Swanson Road, Ranui. Phone Leao: 027 711 1039
Kumeu Emergency Hub	Community Hub – food and pastoral check ins	West Coast Rangers Club, Huapai Domain, Kumeu. 9-4pm. Up until Friday 3rd then will confirm beyond that. Phone Andie: 021 377 964 or Emma: 021 047 6259
Massey Community Hub	Community Hub – kai , clothing , toiletries, toys and other household items – priority for flood affected whanau	385 Don Buck Road, Massey: Phone (09) 833 6650

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Match Te Puna Taurite	<p>An online service for philanthropists and grantmakers (funders) to connect with community and charitable groups working in areas they want to support.</p> <p>Includes information for:</p> <ul style="list-style-type: none">• philanthropist and grantmakers who are looking at ways to support the flood relief• People seeking funding for flood response work	Match Te Puna Taurite

